

AFFILIATION AGREEMENT BETWEEN
THE DISTRICT BOARD OF TRUSTEES OF EASTERN FLORIDA STATE COLLEGE
AND
BREVARD ALZHEIMERS FOUNDATION INC. DBA JOE'S CLUB

THIS AFFILIATION AGREEMENT, entered into and effective December 29, 2021 (the "Effective Date"), is between the District Board of Trustees of Eastern Florida State College, Florida, a Florida College System Institution, on behalf of Eastern Florida State College (hereinafter "COLLEGE"), and **BREVARD ALZHEIMERS FOUNDATION INC. DBA JOE'S CLUB** (hereinafter "AFFILIATE"), hereinafter referred to individually as "Party" or collectively as "Parties";

WHEREAS, COLLEGE desires that individuals ("Students") enrolled in its, A.S. Social & Human Services internship, Licensed Practical Nursing, Mental Health Technician, Patient Care Assistant, RN Transition, Registered Nursing and Registered Nurse to Bachelor of Science in Nursing (RN to BSN) program(s) ("Program") obtain required clinical and/or other experiences at AFFILIATE;

WHEREAS, AFFILIATE is willing to offer such experiences in recognition of the need to train Students;

WHEREAS, it is to the benefit of both COLLEGE and AFFILIATE to cooperate in the educational preparation of Students so as to promote excellence in patient care, to ensure professional competence, to assure the availability of future health care providers and services to the community, and to provide maximum utilization of community resources;

NOW, THEREFORE, in consideration of mutual promises set forth herein and other good and valuable consideration, COLLEGE and AFFILIATE agree as follows:

1. **PURPOSE.** The purpose of this Agreement is to establish procedures and guidelines pursuant to which AFFILIATE shall provide access to clinical and/or other experiences for Students ("Learning Experience") who are in good standing with COLLEGE and who are accepted for such training by AFFILIATE.
2. **TERM AND TERMINATION.** The term of this Agreement shall be THREE (3) year(s) commencing December 29, 2021 and ending December 29, 2024. This Affiliation Agreement may be amended, terminated, extended or renewed upon mutual written agreement of the Parties. This Affiliation Agreement may be terminated by either Party upon One Hundred Eighty (180) days prior written notice by the other Party. Notwithstanding the foregoing, however, all Students currently participating or scheduled to participate in a Learning Experience at the time of termination shall be given the opportunity to finish the Learning Experience at AFFILIATE.

3. **RESPONSIBILITIES OF AFFILIATE.** In accordance with the terms and conditions of this Agreement and any Program-specific curriculum provided to AFFILIATE by COLLEGE, AFFILIATE agrees to provide clinical and/or other experiences for Students in connection with the Program, and AFFILIATE shall:

- a) Accept Students into Learning Experiences, the number of which shall be determined at the reasonable discretion of AFFILIATE, based upon AFFILIATE's space, patient population, and upon any other considerations as solely and absolutely determined by AFFILIATE.
- b) Maintain appropriate and adequate supervision of Students while participating in Learning Experiences.
- c) Designate a person(s) to serve for AFFILIATE as liaison(s) (hereinafter the "Affiliate Liaison"), and provide COLLEGE, in writing, the name of the Affiliate Liaison prior to the start of the educational experience(s), who will:
 - (1) Provide Students with an orientation of the AFFILIATE's facilities, or orientation packets about the AFFILIATE, which will include information about policies and procedures, including without limitation the Health Insurance Portability and Accountability Act of 1996 (HIPAA), especially as it relates to the AFFILIATE's confidentiality requirements, and on regulations regarding blood-borne pathogens, infectious disease plans, and hazardous chemical plan, and how, when and why to report incidents.
 - (2) Plan, administer, and retain total responsibility for all aspects of patient care and assure qualified supervision of all patient activities.
 - (3) Work with COLLEGE representatives to ensure that Learning Experiences correspond with the COLLEGE's academic calendar, do not impede any Student from honoring his or her academic obligations, and that Students are notified of their individual rotation/responsibilities in advance of any particular Learning Experience.
 - (4) Ensure that individual clinical education evaluation records, as required by certain programs, be completed by the Clinical Coordinator and/or Faculty and shared with the appropriate COLLEGE instructor(s) and Student(s) at predetermined intervals.
 - (5) In its sole and absolute discretion at any time, summarily relieve a Student from a specific assignment, or request that a Student leave a patient care area or withdraw any Student from its facilities whose conduct or work with patients, personnel, or medical staff is not in accordance with the policies and procedures of AFFILIATE or is detrimental to patients or others. AFFILIATE shall use reasonable efforts to notify COLLEGE of any Student whose work or conduct with clients, patients or personnel is not, in the opinion of AFFILIATE, in accordance with acceptable procedures or standards of performance or otherwise could disrupt patient care or

AFFILIATE's operation. COLLEGE agrees to immediately communicate and implement as appropriate the AFFILIATE's determination to withdraw such Student from AFFILIATE's facilities. In addition, AFFILIATE may summarily relieve a Student from a specific assignment, or request that a Student leave a patient care area or withdraw any Student from its facilities if AFFILIATE deems that a particular Learning Experience is no longer beneficial to the Student.

- d) The Parties acknowledge that many student education records are protected by the Family Educational Rights and Privacy Act ("FERPA") and by applicable state law, and that generally, written student consent must be obtained before releasing personally identifiable student education records to anyone other than COLLEGE. COLLEGE agrees to provide guidance to AFFILIATE with respect to complying with the provisions of FERPA and similar state law. AFFILIATE agrees to treat all Student education records that are specifically identified as such by the parties confidentially and not to disclose such Student education records except to COLLEGE and AFFILIATE officials who need the information to fulfill their professional responsibilities pursuant to this Affiliation Agreement, or as otherwise required or permitted by law.
- e) Provide access to cafeteria facilities, if available, for the Students. The cost of meals at same is to be paid by Students.
- f) Provide access to AFFILIATE library, classroom, and conference facilities, if available.
- g) Provide or arrange for the provision of appropriate treatment and follow-up when Students are exposed to infectious or environmental hazards or other occupational injuries occurring at AFFILIATE facilities. AFFILIATE is responsible for making available (at the Student's expense) initial and precautionary medical care if Students are exposed to infectious or environmental hazards or if Students receive other occupational injuries at the AFFILIATE during the Learning Experience. AFFILIATE shall notify the Program Director of any situation where a Student requires emergency medical care while at AFFILIATE facilities. AFFILIATE shall not be responsible for the payment of any fees or costs related to any medical care provided to Students.
- h) Provide COLLEGE Faculty with access to AFFILIATE facilities as needed to allow such Faculty to evaluate the Students and the experiences provided. If COLLEGE Faculty are not typically on-site at AFFILIATE, AFFILIATE will allow such Faculty access to AFFILIATE facilities and Students upon reasonable notice to AFFILIATE, and only those Faculty who otherwise practice within AFFILIATE shall be required to be credentialed by AFFILIATE.
- i) AFFILIATE shall be, at all times, responsible for the clinical actions in its facilities, and shall have ultimate responsibility for all clinical decisions made on its patients.
- j) The Parties acknowledge that each is subject to regulatory and accreditation compliance with various external agencies, and each agrees to cooperate with the other party to facilitate compliance with all regulatory and accreditation requirements of the AFFILIATE and COLLEGE, including but not limited to, permission for regulatory or

accreditation reviewers to observe Students and Faculty engaged in educational and clinical experiences at AFFILIATE or COLLEGE.

- k) AFFILIATE shall ensure that Student Learning Experiences complement, and not displace or supplant, the work of AFFILIATE's paid employees.
- l) Under no circumstances will AFFILIATE be expected to employ any Student participating in a Learning Experience upon completion of graduation.

4. RESPONSIBILITIES OF COLLEGE. COLLEGE's responsibilities include:

- a) Provide all theory (didactic) instruction and guidance required in the Program.
- b) Be solely responsible for any and all appointments to its Faculty.
- c) Provide a contact person at COLLEGE with authority over the Program for which Students are training.
- d) Present Students who (i) have completed AFFILIATE's application and/or been approved by AFFILIATE; (ii) have adequate preclinical instruction; and (iii) in the discretion of AFFILIATE have adequately fulfilled the preclinical requirements for the Learning Experience (including, but not limited to any background check, drug screening, immunizations, legal documents, etc.).
- e) Establish and maintain curriculum standards and educational policies that meet COLLEGE standards and applicable licensing and accreditation requirements.
- f) Retain overall responsibility for Students and administer, organize and operate the overall educational program and retain responsibility for the education of Students in and for COLLEGE's program curriculum, its design, delivery, and quality including Student grading, progression, termination, or graduation from the program of study.
- g) Educate Students to maintain the confidentiality of all records or information exchanged in the course of the Learning Experience in accordance with AFFILIATE's policies and all applicable federal and state laws, rules and regulation, including the Health Insurance Portability and Accountability Act of 1996 ("HIPAA").
- h) To the extent that COLLEGE is aware of the status of its representatives who will provide services pursuant to this Agreement, it will allow only such representatives and Students who are fully eligible to participate. COLLEGE represents and warrants to AFFILIATE that (i) neither it nor any of its representatives, who will provide services pursuant to this Agreement, are currently excluded, suspended, disbarred, or otherwise ineligible to participate in Federal healthcare programs, including the Medicare and Medicaid programs; and (ii) neither it nor any of its representatives who will provide services pursuant to this Agreement, have been convicted of a criminal offense related to the provision of health care items or services that would lead to mandatory exclusion from

Federal health care programs, but have not yet been excluded.

- i) COLLEGE acknowledges that it has received a copy of AFFILIATE's Code of Conduct. To the extent that COLLEGE is aware of any violation, COLLEGE shall immediately notify AFFILIATE of any violations or suspected violations of the Code of Conduct, including violations of laws governing Medicare, Medicaid and other Federal healthcare programs.
- j) Ensure each Student provides for his or her own housing, transportation, parking, meals and all other expenses not specifically provided for herein.

5. PROTECTED HEALTH INFORMATION

- a) Definitions. The following definitions apply to this Section 5:
 - (1) *Disclosure* means, with respect to Protected Health Release, transfer, provision of access to, or divulging in any other manner such information outside the entity that maintains the information.
 - (2) *Protected Health Information or PHI* means any individually identifiable health information in any form, including information related to payment for health services provided by AFFILIATE.
 - (3) *Use means*, with respect to Protected Health Information, the sharing, employment, application, utilization, examination or analysis of such information within the entity that maintains the information.
- b) Scope of Use. Subject to the terms and conditions of this Agreement and the HIPAA Privacy Standards, COLLEGE may use Protected Health Information:
 - (1) As reasonably necessary for the purposes set forth above;
 - (2) For the proper management and administration of the College training program; and
 - (3) To carry out College's legal responsibilities.
- c) Duties of COLLEGE. COLLEGE will comply in all material respects with the HIPAA Privacy Standards when using or disclosing Protected Health Information received directly or indirectly from AFFILIATE or in COLLEGE's performance of its duties under this Agreement. In light of the foregoing, COLLEGE agrees to the following:
 - (1) COLLEGE will only use PHI to the extent necessary to perform its duties pursuant to this Agreement.
 - (2) COLLEGE will use and disclose the minimum PHI necessary to perform its duties to this Agreement.

- (3) COLLEGE will reasonably safeguard the PHI from being used or disclosed except as permitted above.
 - (4) COLLEGE will promptly notify AFFILIATE when it uses or discloses the PHI other than as allowed above.
 - (5) If COLLEGE discloses PHI to any agents or subcontractor, COLLEGE must ensure that such agents and subcontractors agree to comply with the restrictions, conditions and duties that apply to COLLEGE in the Agreement. Within five (5) business days of request by AFFILIATE, COLLEGE will make available to AFFILIATE certifications that each COLLEGE's agents and subcontractors have agreed to so comply with the restrictions, conditions and duties that apply to COLLEGE in this Agreement.
 - (6) Within five (5) business days of request by AFFILIATE, COLLEGE will make available to AFFILIATE all of the PHI COLLEGE maintains.
 - (7) If requested, COLLEGE will make available its policies and procedures and books and records relating to its uses and disclosures of the PHI to the Secretary of the Department of Health and Human Services so that the Secretary may determine whether AFFILIATE has complied with the HIPAA Privacy Standards.
 - (8) When notified by AFFILIATE, COLLEGE will make amendments or corrections to any of the PHI which COLLEGE maintains.
 - (9) When requested by AFFILIATE or upon termination of the Agreement, COLLEGE will return to AFFILIATE all of the PHI, including copies in any form or alternatively, if requested by AFFILIATE, destroy such PHI and all copies (and certify such destruction to AFFILIATE). If it is not feasible to return or destroy the PHI, COLLEGE will follow the restrictions of this Agreement regarding the PHI retained and will limit further uses and disclosures to those purposes that make return or destruction infeasible.
 - (10) Within fifteen (15) days of AFFILIATE's request, COLLEGE will provide to AFFILIATE an accounting of all of COLLEGE's disclosures. COLLEGE will maintain a process to provide this accounting of disclosures for as long as COLLEGE maintains the PHI.
- d) Remedies Upon Breach or Suspicion of Breach. Upon a breach or a suspected breach by COLLEGE of a material term of section 5 (a)-(c), AFFILIATE, at its option, may require COLLEGE to:
- (1) Furnish to AFFILIATE copies of its practices and procedures and books and records to facilitate AFFILIATE's mitigation of damages arising from an improper use or disclosure of the PHI by College;
 - (2) Exercise all reasonable efforts to retrieve improperly used or disclosed PHI;



- (3) Establish and adopt new practices, policies and procedures to ensure that the PHI is not used or disclosed in the future in violation of this Agreement or the HIPAA Privacy Standards;
 - (4) Comply with all auditing or reporting requests by AFFILIATE to demonstrate College's compliance with the HIPAA Privacy Standards; and/or
 - (5) Take such other actions as AFFILIATE may reasonably require.
- e) Cooperation. COLLEGE will fully cooperate with AFFILIATE and render such assistance as may be reasonably required in the event of litigation or administrative proceedings with respect to any violation or claimed violation of the HIPAA Privacy Standards or related laws.

6. STATUS OF PARTIES AND STUDENTS

- a) The relationship of the Parties hereunder shall be an independent contractor relationship, and not an agency, employment, joint venture, or partnership relationship. Neither Party shall have the power to bind the other party or contract in the name of the other Party. All persons employed by a Party in connection with this Agreement shall be considered employees of that Party and shall in no way, either directly or indirectly, be considered employees or agents of the other Party.
- b) No Student will be deemed to be an employee, agent, or volunteer of AFFILIATE by virtue of participation in a Learning Experience. AFFILIATE shall not be liable for, and shall not provide or promise any compensation of any kind (i.e. wages, salary, benefits, gifts, or other item(s) having monetary value) for service provided by Students while participating in a Learning Experience. Further, no Student will be covered under AFFILIATE's Workers' Compensation, Social Security, or unemployment compensation programs while participating in a Learning Experience.

7. INSURANCE AND INDEMNIFICATION

- a) Insurance of Students. Students are not agents or employees of COLLEGE. COLLEGE, through the Florida College System Risk Management Consortium ("FCSRMC"), shall obtain and maintain occurrence-type professional liability insurance coverage in amounts not less than \$2,000,000 per incident and \$5,000,000 annual aggregate covering Students participating in Learning Experiences. In addition, Students participating in Learning Experiences are afforded Student Accident coverage through FCSRMC.
- b) Insurance of COLLEGE. COLLEGE is a public college and part of the Florida College System. Agents and employees of COLLEGE acting in the course and scope of their employment are subject to sovereign immunity, as provided in Section 768.28, Florida Statutes. COLLEGE participates in a program of self-insurance for general liability with limits of \$200,000 per person and \$300,000 per occurrence pursuant to Section 768.28, Florida Statutes.

(1) COLLEGE, through FCSRMC, shall obtain and maintain occurrence-type professional liability insurance coverage in amounts not less than \$2,000,000 per incident and \$5,000,000 annual aggregate covering Faculty only to the extent the Faculty member is providing instruction or supervising Students. Nothing herein will obligate COLLEGE to indemnify or in any other way be liable to pay to any person or entity any amount which exceeds the amount(s) for which COLLEGE could be liable under the provisions of Section 768.28, Florida Statutes, that being \$200,000 per person and \$300,000 per occurrence, and nothing herein shall be read as a waiver of sovereign immunity beyond that provided in said statute, nor will anything herein be read as increasing the liability of COLLEGE to any person or entity beyond those limits of liability for which COLLEGE could be held liable under said statute.

- c) Indemnification. The Parties agree to defend, hold harmless, and indemnify each other subject to the provisions of this section and, as to COLLEGE, within the limitations of Section 768.28, Florida Statutes, as amended from time to time. To the extent allowed by Section 768.28, Florida Statutes, all employees and agents of COLLEGE acting within the scope of this Affiliation Agreement shall be entitled to sovereign immunity. Each Party agrees to be liable for the activities of its respective trustees, officers, employees, and agents (collectively referred to as "personnel"). AFFILIATE agrees to defend, hold harmless, and indemnify COLLEGE and its personnel from all claims, suits, judgments or damages, arising out of the acts or omissions of AFFILIATE, or AFFILIATE's employees or agents. COLLEGE agrees to defend, hold harmless, and indemnify AFFILIATE and its personnel from all claims, suits, judgments or damages, arising out of the acts or omissions of COLLEGE, or COLLEGE's employees or agents, subject to the sovereign immunity protections afforded to it under Florida law. This indemnification shall not apply to loss, injury, death or damages arising by reason of AFFILIATE's negligence, either in whole or in part, and/or its personnel. Nothing in this section shall be construed to require COLLEGE to indemnify or insure AFFILIATE for AFFILIATE's negligence or to assume any liability for AFFILIATE or the negligence of its personnel.

8. MISCELLANEOUS

- a) Assignments. This Agreement may not be assigned, either in whole or in part, to a third party without the prior written consent of the non-assigning party.
- b) Third Party Obligations. This Agreement is made solely for the benefit of the Parties named in this Agreement, and is not intended to create rights or any cause of action in any third parties, including without limitation, the Students.
- c) Performance. A delay in or failure of performance of either Party that is caused by occurrences beyond the control of either party shall not constitute a default hereunder or give rise to any claim for damages.
- d) Applicable Law. The validity, interpretation and enforcement of this Agreement shall be governed by the laws of the State of Florida.

- e) Entirety of Agreement. This Agreement contains the entire Agreement between the Parties and supersedes all prior agreements and understandings, oral or written, with respect to the subject matter contained herein.
- f) Cooperation. A Party will reasonably cooperate with the other Party and its counsel in the defense of any claims against a Party in any way arising out of or connected with this Agreement. Such cooperation, including attendance at depositions, trials, conferences, and the rendering of written reports, will be at no expense to the Party not subject to the claim.
- g) Amendments and Modifications to Agreement. All amendments and modifications to this Agreement shall be made by written mutual consent of both Parties.
- h) Change of Law. If any state or federal laws or regulations, now existing or enacted or promulgated after the effective date of this Agreement, are amended or interpreted by judicial decision, a regulatory agency or legal counsel to a party to indicate that any provision of this Agreement may be in violation of such laws or regulations, the parties will in good faith negotiate to amend this Agreement to ensure compliance with such laws or regulations. This Agreement and its validity, construction, and performance shall be governed in all respects by the laws of the state in which the Facility is located and by the HIPAA Privacy Standards.
- i) Counterparts. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.
- j) Notices. All notices under this Agreement shall be in writing and delivered by personal delivery; United States mail, certified, return receipt requested; or a nationally recognized overnight courier service with tracking requested. Such notices shall be delivered to the following:

AFFILIATE Representative:
Timothy Timmermann
4676 N. Wickham Road
Melbourne, Florida 32935

d/b/a
830 S. Park
Titusville, Florida 32780

7951 Ron Beatty Blvd.
Micco, Florida 32976

COLLEGE Representative:
Dr. Randall P. Fletcher
3865 North Wickham Road
Melbourne, Florida 32935



- k) Authority. Each signatory to this Agreement personally represents that, to the best of his/her knowledge, he/she has authority to legally bind his/her respective party to this Agreement. The signatories are not otherwise parties to this Agreement, except as elsewhere set forth in this Agreement.
- l) Anti-Discrimination. The parties agree not to discriminate on the basis of age, race, national origin, color, ethnicity, genetic information, religion, sex, gender, pregnancy, disability, marital status, veteran status, ancestry, political affiliation, or any factor protected by law. In addition, each party agrees to make reasonable accommodations to assure accessibility to Learning Experiences for persons with disabilities.
- m) Invalidity. The invalidity or unenforceability of a particular provision of this Agreement shall not affect the other provisions hereof, and the Agreement shall be construed in all respects as if such valid or unenforceable provisions were omitted.

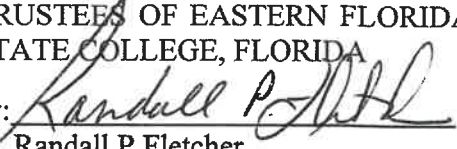
IN WITNESS WHEREOF, the Parties, through their respective authorized representatives, have executed this Agreement as of the Effective Date.

BREVARD ALZHEIMERS FOUNDATION INC.
DBA JOE'S CLUB

By: 
 Timothy Timmermann, Director

Date of Signature: 11/19/21

THE DISTRICT BOARD OF
 TRUSTEES OF EASTERN FLORIDA
 STATE COLLEGE, FLORIDA

By: 
 Dr. Randall P Fletcher
 Vice President, Academic and Student
 Affairs and Chief Learning Officer
 Date of Signature: 11-18-21

Internships/Practicums/Capstones organized by the EFSC Internship Office

Degree	Name of Program	Required Hours	Description	Types of Jobs
1. **BAS	Organizational Management specializing in Healthcare Management	40	The objective is to observe/shadow daily operations from the leadership vantage point	Heart of the business side of healthcare. <ul style="list-style-type: none"> Budgeting Scheduling Quality Improvement Patient Care Services Laws and Ethics Project Management Medical Records Manager Practice Administrator
2. BAS	Applied Health Sciences specializing in Advanced Allied Health	40	<ul style="list-style-type: none"> Observe relationship between practitioner/supervisor/client Participate in direct care/hands on experiences if allowed by professional setting Gain experience by assisting, recording, attending (for example: healthcare professional providing care to patient) Gain an understanding of the day to day responsibilities of a particular professional 	<ul style="list-style-type: none"> Medical Assistant Medical Records & Health Info Tech Lab Tech Health Information Work collaboratively with physicians, nurses, dentists and pharmacists
3. BAS	Applied Health Sciences specializing in Biomedical Sciences	48	<ul style="list-style-type: none"> Explore the proper safety and risk management in a medical lab facility Learn proper sample handling and labeling Ensure compliance with patient HIPA rights Assist in the production of patient-doctor notification of results Explore the maintenance and paperwork required for proper laboratory certification Determine the required documentation of activity required for laboratory performance Explore the common procedures conducted by a laboratory technician in a medical lab Observe and shadow practitioner/supervisor 	<ul style="list-style-type: none"> Healthcare Scientist, immunology Biomedical Scientist Forensic scientist Clinical Biochemistry Microbiologist Biologist Clinical immunologist Geneticist Hematologist Hospital administrator
4. BAS	RN-BSN	32	Placed with Nurse Manager or Nurse Educator to research best practices	<ul style="list-style-type: none"> RN, Clinical nurse specialists, Nurse manager, Nursing director, Nurse educator



5.	BAS	Applied Health Sciences specializing in Medical Imaging	48	<ul style="list-style-type: none"> Observe relationship between practitioner/supervisor/client Participate in direct care/hands on experiences if allowed by professional setting Gain experience by assisting, recording, attending (for example: healthcare professional providing care to patient) Gain an understanding of the day to day responsibilities of a particular professional Coordinate with patient services 	<ul style="list-style-type: none"> Radiographer Magnetic resonance technologist Nuclear medicine technologist Ultrasound Tech
6.	AS*	Social & Human Services specializing in Community Health Work	50	<ul style="list-style-type: none"> Coordinate with patient services 	<ul style="list-style-type: none"> Abuse counselor Case Managers Care Coordinator Community Advocate Nutrition Advisor Public Health Advisor Medical Office Manager/Administrator
7.	**AS	Office Administration specializing in Medical Office	96	<p>Manage patient's medical records</p> <p>File Insurance forms</p> <p>Schedule appointment</p> <p>Arrange procedures</p> <p>Assist in daily operations</p> <p>Manage inventory</p> <p>Clerical Duties</p> <p>Planning and Scheduling</p> <p>Documentation</p> <p>Work with the IT department</p>	Office Admin/Office Manager
8.	**AS	Office Administration specializing in Administrative	96		
9.	**BAS	Computer Information Technology Systems	96		operate or maintain technology products
10.	**AS	Computer Information Technology (there are 2 tracks to this program) 1. Database Administration 2. Help Desk Specialist	96	<ol style="list-style-type: none"> 1. Work with Manager to analyze Data/records 2. Provide technical assistance and support for incoming queries and issues related to computer systems, software, and hardware 	<ul style="list-style-type: none"> Computer Systems Analyst Software Developer Web Developer Information Security Manager Technical Support Specialist

*Also offered as a Certificate Program

**Non-Healthcare Affiliation Agreement

